



# Joining ISSBD

ISSBD now has a new membership registration system.  
All members are kindly requested to create an account on this new website.

## FREQUENTLY ASKED QUESTIONS



### **I'm already a member and had an account in the old system (SAGE). Do I need to create a new account?**

Yes! Everyone must create a new account with a new password. This registration is a required first step to access the new system. It is free and will remain active as long as you like.



### **Why my previous password does not work?**

Our new system does not store old passwords from the SAGE site for safety reasons. As a result, all members are kindly requested to create new accounts and enter again a password.



### **I set up my account, did I become a member?**

Not yet. Making an account is distinct from becoming a member. Only once the three steps are completed (account-profile-payment), your ISSBD membership is activated.



### **Does the credit card I pay with have to be in my name?**

No, you can use any credit card. Make sure you fill in a valid credit card number, expiration date, and CVC code.



### **Are there any reduced fees for multiple-year memberships?**

Absolutely! The ISSBD has a good tradition of reducing membership costs for members that pay for more than one year at once. The membership fees for the years after the present year will be 50% lower. However, these forms with reduced fees (e.g., for 2024 and 2025 during 2023) will be available only provided you are a 2023 member.



### **Can I have a reduced membership rate?**

To check if you are eligible for reduced membership rates based on your country, please visit our website at [issbd.org/membership/joining-issbd](https://issbd.org/membership/joining-issbd).



### **Who can I contact if I have a problem or question?**

For technical issues, you can contact us at [webmaster@issbd.org](mailto:webmaster@issbd.org).  
For questions about your account, payments, or other concerns, you can write to [members@issbd.org](mailto:members@issbd.org).

For more information, please visit [issbd.org/membership/joining-issbd](https://issbd.org/membership/joining-issbd)